

CENTRAL AREA COUNCIL
Performance Management Report
2017/2018

Quarter 4
January-March 2018

Central Area Council - Priorities, Principles and links to Corporate Outcomes 2017-2020



Ensuring the following principles are promoted and embedded in all that we do:



Contributing to the following Corporate Priorities and Outcomes:

<p>THRIVING & VIBRANT ECONOMY</p>	<p>PEOPLE ACHIEVING THEIR POTENTIAL</p>	<p>STRONG & RESILIENT COMMUNITIES</p>
<p>Outcomes:</p> <ul style="list-style-type: none"> 1: Create more and better jobs 2: Increase skills to get more people working 5: Create more and better housing 	<p>Outcomes:</p> <ul style="list-style-type: none"> 7: Reducing demand through improving access to early help 8: Children and adults are safe from harm 9: People are healthier, happier independent and active 	<p>Outcomes:</p> <ul style="list-style-type: none"> 10: People volunteering and contributing towards stronger communities 11: Protecting the borough for future generations

Table 1 below shows the Providers that are delivering a series of services that address the priorities and deliver the outcomes and social value objectives of Central Area Council, from 1st April 2017.

Table 1:

	Service	Provider	Contract Value/length	Contract dates
Older People	Service to reduce loneliness and isolation in adults (50+) and older people	Royal Voluntary Service	1 year with option to extend for a further 1 year and again for a further 9 months, subject to annual review. £100,000 per annum Total cost: £275,000	+ 1 year agreed 1 st July 2017-1 st July 2019
Children & Young People	Building emotional resilience and well being in children and young people aged 8-14 years	Barnsley YMCA	1 year with an option to extend for a further 1 year and again for a further 1 year, subject to annual review £130,000 per annum Total Cost: £390,000	+1 year agreed To 1 st April 2019
Children & Young People	Building emotional resilience and well being in children and young people aged 8-14 years	Exodus The Youth Association YMCA BMBC TYS	15 months. Cost: £25,000 15 months. Cost: £11,000 15 months. Cost: £14,000 15 months. Cost: £20,000 +2 months. Cost: £10,676	1 st April 2017-30 th June 2018 Ends: 30 th August 2018
Clean & Green	Creating a cleaner and greener environment in partnership with local people	Twiggs Grounds Maintenance	1 year with an option to extend for 1 further year, subject to annual review. £85,000 per annum Total Cost: £170,000	9 month extension agreed to 16 th Jnauary 2019
Clean & Green	CONTRACT 2 – Providing an environmental enforcement service SLA with BMBC's Safer Communities Service to support/ complement the contract above	Kingdom Security Ltd	1 year with an option to extend for 1 futher year, and again for a further 1 year. £42,000 per annum Total Cost: £126,000 As above. £10,00 per annum Total cost £30,000	1 st April 2016-31 st March 2019
Clean & Green	Private Rented Housing Management and Enforcement SLA with Safer Communities Service	BMBC Service Level Agreement	1 year extension from 1 st April 2017 – 31 st March 2018 £76,175 per annum	SLA ends- 31 st March 2018
Clean & Green	Home Visiting Service	Homestart South Yorkshire	1 year extended contract from 1 st April 2017 – 31 st March 2018 + 6 months to 30/09/18 Cost: £21,600 + £12,000	6 month extension - 30 th Sept 2018

PART A - OVERVIEW OF PERFORMANCE – FROM 1ST APRIL 2017.

The following tables reflect the overview of performance of **all** Central Area Council contracted services and projects (as outlined in Table 1 above) **from 1st April 2017.**

Reduction in loneliness and isolation in older people

Outcome Indicators	Target	Achieved to date
Initial Assessments complete	500	479
Total number of home visits made to older people	2260	2360
% no. of older people reporting improvement in their health & wellbeing	95%	97%

Improvement in the emotional resilience & wellbeing of children and young people

Outcome Indicators	Target	Achieved to date
Total no. of sessions delivered to children and young people	590	690
Total no. of different children and young people attending 3 or more sessions	236	347
Participants reporting increased resilience	N/A	N/A

Creating a cleaner & greener environment in partnership with local people

Outcome Indicators	Target	Achieved to date
Number of environmental projects delivered with local people	40	79
Number of FPN's for littering and dog fouling	-	692
Number of private sector rented households engaged	-	784
No. of vulnerable households identified and engaged-3 or more contacts	-	296
No. of property inspections carried out	-	177

Growing the economy

Outcome Indicators	Target	Achieved to date
No. of FTE jobs created and recruited to	4	4
No. of PT/sessional jobs created and recruited to	24	24
No. of apprentice placements created and recruited to	1	1
No. of work experience placements created and delivered	10	26
No. of local organisations/SME's supported	1	3
Local spend	84%	91%

Changing the relationship between the Council & the community

Outcome Indicators	Target	Achieved to date
Number of new adult volunteers engaged	81	149
Number of new young people engaged in volunteering	62	99
Number of new community groups established	0	0
Number of community groups supported	3	9

PART B - SUMMARY PERFORMANCE MANAGEMENT REPORT FOR EACH SERVICE

Royal Voluntary Service

	RAG	
<div style="background-color: #c0392b; color: white; padding: 5px; text-align: center; border-radius: 10px;">Older People</div> <div style="background-color: #6b34a2; color: white; padding: 5px; text-align: center; border-radius: 10px;">Growing the Economy</div> <div style="background-color: #e67e22; color: white; padding: 5px; text-align: center; border-radius: 10px;">Changing Relationship</div>	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

A comprehensive monitoring report for the new RVS contract for the period January to March 2018, was submitted by RVS on the 13th April 2018. The subsequent contract management meeting took place on 26th April 2018.

The RAG ratings shown in the table above reflect achievement of the RVS targets for this period. An amber rating has been given for “outcome indicator targets met” as the number of people completing an initial assessment was very slightly lower than the target set (121 against a target of 125). Assurances have however been given that the overall annual target will be met.

121 new people aged over 50 have been engaged with by the RVS Barnsley Central Looking Out for Older People service (BCLOOP) during this quarter, with 16 of these referrals coming through the My Best Life Social Prescribing Service.

Since the new contract commenced in July 2017, 366 adults/older people have been visited. The age and gender breakdown is as follows:

Male: 79

Female: 287

Age Breakdown: 50-60 years- 22

61-70 years- 55

71+ years-289

MBL Referrals: 46

As can be seen from the above statistics, referrals for people aged 50-60 years has remained low, however as information about the reduced age for referrals continues to be disseminated across a number of referral agencies, it is anticipated that the number of referrals for the new age range will increase.

During this period 7 new volunteers have been recruited and deployed on befriending and other services within the Central Council area and approximately 19 volunteers in total are deployed by RVS on the BCLOOP project.

A Steering Group meeting also took place during this quarter.

Befriending and accessing social activities continues to form the majority of the RVS work but providing advocacy assistance is still required, supporting clients to deal with issues such as medical appointments, financial problems and utility bills.

Case Study 1 - Central Ward:

A referral was made direct to RVS by a local PCSO who had been involved with Mr ME following a disturbance within the property he was living in.

Mr ME had recently had a fall and broken his right ankle, he was admitted to hospital and required several metal plates and pins inserted during a lengthy operation to repair the damage. On discharge from hospital he found his landlord had moved some of his belongings to a ground floor flat in the next door property. Mr ME agreed to the move as he thought it would aid his recovery.

Unfortunately the flat turned out to be in a poor state of repair with mould growing on the walls. Every room was damp and he had no door fitted to the entrance to the flat. His landlord had changed the locks on his old flat and he was unable to recover the rest of his furniture. All he had to sleep on was an old bed with a mattress in very poor soiled condition.

He was very anxious about his situation, was unable to deal with his problems alone due to mental health issues and was being abused by other ex-tenants who were returning to the flat to sleep and were able to gain access due to the lack of security.

His landlord was proving to be very unresponsive to the situation. The Inclusion Officer was able to support Mr ME while the situation was resolved by the PCSO, Social Services and Housing Support.

He now has a new door fitted to his flat, has regained possession of all his furniture and is looking for other accommodation. He is starting to feel more secure and able to deal with his problems.

The RVS Inclusion Officer is continuing to work with him.

Case Study 2 - Stairfoot Ward:

An inclusion officer visits a 90 yr. old lady Mrs JH once a week. She has no family and lives alone. She is very independent and has no special care needs. Her isolation makes her very vulnerable.

Mrs JH is prone to getting cold callers and rogue traders. The inclusion officer has often advised her, signposted her to trading standards and local police and left leaflets and booklets on scams and rogue traders.

On one visit she noticed Mrs H's smoke alarm was bleeping so she signposted to South Yorkshire Fire Service for a "safe and well" check.

After the "safe and well" check the Fire Service contacted the Inclusion Officer regarding Mrs JH with concerns about vulnerability to scams and cold callers. The Inclusion Officer told them about her concerns and what she had done over previous visits.

The main concern was gardeners. Mrs JH always employed gardeners who called to her door. They never completed the work and always over charged Mrs H, leaving a mess for her to clean up.

The Inclusion Officer referred Mrs H to the Lifewise service . These are police officers who make home visits and give advice on keeping safe in the home, rogue traders, cold callers, scam phone calls and scam mail.

The officer who visited said he would take it upon himself to help find a gardener. He contacted the Inclusion Officer and said he knew of a retired police officer near Mrs H who loves gardening and would be happy to call in and help out with Mrs H's garden.

We arranged a initial visit for them to meet and to start gardening together in the spring!

Barnsley YMCA



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

The YMCA contract to deliver a service that builds emotional resilience and wellbeing in children and young people aged 8-14 years completed its first year of delivery on 31st March 2018.

A comprehensive monitoring report for the 4th quarter of this contract (January to March 2018) was submitted by YMCA on 13th April 2018. The subsequent contract management meeting took place on 24th April 2018.

The table above demonstrates that the YMCA have either met or exceeded all of their milestones and targets during this period with the after school and twilight sessions maintaining an average of 14-16 participants, and the youth clubs averaging 20 participants per session.

104 sessions in total have been delivered during this quarter across Central Council area with 51 new children participating. There have been a total of 1626 attendances during this period including a range of activities and sessions that took place during the February half-term and Easter holidays.

The following is a breakdown of the children/ young people who have engaged with the service since 1st April 2017:

Age:	Participants
8, 9 & 10	51%
11 & 12	35%
13 & 14	15%

Gender	Participants
Male	37%
Female	63%

Ethnicity	Participants
White English	74%
White British	11%
Other White background	7%
White and Black African	1%
White and Asian	1%
Indian	1%
Pakistani	1%
Chinese	2%
Gypsy/Romany/Irish Traveller	1%
Other Asian background	1%

Disability Reported	31 (approx. 10%)
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A brief summary of the YMCA contract progress during the period January to March 2018 is provided below:

The project continues to support those who have low self-esteem, lack confidence, are vulnerable and struggle to socialise, some who have been bullied, have behavioural issues, family difficulties, are in the care system and who are experiencing changes in circumstances and deprivation. The project is also supporting participants who have disabilities and or additional needs in the majority of sessions along with a small number of children and young people mainly in the Kingstone and Central wards whose first language is not English (Chinese, Lithuanian Polish, and Indian).

2 sessions have been delivered each week in every ward throughout this period, in addition to holiday provision.

An outreach/detached programme started in the Stairfoot locality during this quarter to recruit young people to the Stairfoot Youth Club at Ardsley & Stairfoot Community Centre, as numbers had dropped during the dark nights. As a result of these additional sessions the Stairfoot Youth Club attendances are now up to capacity.

As part of the ongoing consultation with young people about provision during school holidays, participants regularly request trips and visits. Individual group activities were therefore planned within each of the 10 sessions to take place during the half-term/Easter holidays.

This approach has proven to be very successful for both holiday periods with consistent engagement from across all the 10 sessions, including the Kendray/Stairfoot area. It had previously been challenging to get young people from this area to attend holiday sessions.

The Boroughwide Harry Potter Day and Sleepover at the YMCA building were also very popular with young people participating from across the 5 wards.

8 new Peer Supporters have been recruited within this period and they are currently completing their training programme.

During this period the Stairfoot After School Club performed at the Central Area Council Celebration and Awards Evening, with great reviews! (see photos and quotes below).



Feedback from the participants:

"I've never been on a stage before" Miguel (he spoke in Portuguese)

Holly said "she now wants to be a dancer on stage"

Tyler said "I had a fabulous time and want to do it again, loved it"

Riley was very nervous about performing but said "he was pleased he did it"

Feedback from The Forest Academy:

"The children were so enthusiastic about their performance at the Central Council Awards. They were all so excited and giddy- it was lovely to see. It was so wonderful to see them all working together as a team and helping each other. They all loved rehearsing and taking part in the YMCA after school club with Michelle and Rachel. They felt so important at the awards and were so motivated to do a brilliant job. They were all encouraging each other with positive comments and kind words. I felt so proud watching them on the stage perform in front of all those people. Some of our children were so nervous to get up and perform and they overcame their nerves, got up and did an AMAZING job. I think it is really important that we give our children opportunities like this so they can express who they are. It gives them life skills and memories that they will never forget"

Kingdom Security



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	Yellow
Milestones achieved	Green
Outcome indicator targets met	Yellow
Social value targets met	Green
Satisfactory spend and financial information	Green
Overall satisfaction with delivery against contract	Yellow

Following some confusion about the submission of the Q4 (January to March 2018) report, the report was submitted by Kingdom on 24th April 2018 and the contract monitoring/management meeting took place on 25th April 2018.

The table above reflects that there has been some concern about the delivery of the contract during the January to March 2018 period, particularly in relation to the slight reduction in patrolling hours delivered (93%). This has been mainly due to the “knock on” effect of staffing reductions within other Area Council contracts, and the associated mini restructuring of the Area Council Kingdom service in Barnsley, which has resulted in a change of Kingdom staff operating in the Central Council area.

However, at the Contract Mangement meeting on 25th April 2018, and in order to provide assurance about the patrolling hours delivered, it was agreed that a more detailed system to monitor the patrolling hours across Central Council area would be introduced and submitted to the Central Area Manager on a monthly basis.

Although it is not possible to set targets for Fixed Penalty Notices (FPN) issued, it can be reported that during the period January to March 2018, there were 111 FPN’s issued and 1 car parking notice. Of the 111 FPN’s issued, 109 were for littering and 2 for dog fouling. These figures show a significant reduction in the number of FPN’s issued for the same quarter in previous years which will be due in part to the staffing changes outlined above and the lack of local intelligence and knowledge that new staff operating in the area have had.

However, over 2,900 FPN’s for littering and dog fouling have been issued since this service commenced in August 2014, with 692 FPN’s issued since 1st April 2017.

Dog fouling operations have continued at Worsbrough Mill during this quarter. Operations have also taken place in the Gordon Street area of Stairfoot Ward, the Blenheim Road area, and at Dodworth Cemetery. Although no tickets have been issued as part of these operations, feedback from members of the public about the presence of Kingdom officers, is very positive and does serve as a deterrent to potential perpetrators.

Twiggs Ground Maintenance



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

A comprehensive monitoring report for January-March 2018 was submitted by Twiggs on 13th April 2018, and the subsequent contract management meeting took place on 19th April 2018.

The table above demonstrates that Twiggs have either met or exceeded all of their targets during this period.

Twiggs have continued to identify areas for improvement in each of the five wards, along with following the specific highlighted areas for litter picking etc. from the Service Level Agreement's. During this period 120 additional pieces of work have been undertaken by Twiggs (see examples below), making a total of 643 additional pieces of work completed by Twiggs in the past 12 month period.

In addition to this, 16 Twiggs led social action projects have been delivered across the Central Council area, with a total of 51 adult & young volunteers engaged (see examples below).

Twiggs have acted upon and completed all jobs requested promptly and to a high standard, and excellent feedback continues to be received on the ground.

Twiggs continue to develop new partnerships with local groups and businesses, many of whom are now offering their support and resources to local activities and clean up days etc. Contact has been maintained with VAB during this period to see how volunteers can be effectively deployed.

Examples of additional pieces of work undertaken by Twiggs:

Tuesday 6th March 2018 – Champany Lane, Dodworth

Activities Included: Strimmed the area around the bench making it accessible for visitors and litter picked the area.



Wednesday 14th March 2018 – Footpath between St Georges Road and Hawthorne Road

Activities Included: Scraping the moss, scraping the weeds, strimming the fronts of the garages and litter picking.



Examples of Twiggs led Social Action projects:

Friday 9th March 2018 – Worsbrough Village Clean Up Event, Worsbrough Ward

Activities included: Our team litter picked the local village with 12 fantastic volunteers including a local Councillor. 38 large sacks of litter were collected. The clean-up session was promoted working closely with local volunteers, Businesses, and through Barnsley Chronicle, and our Social Media networks. Refreshments and lunch provided working together with local businesses and the Central Area Team.

Number of Adult Volunteers- 11

Number of Young Volunteers – 1



Friday 16th March 2018 – Barnsley Main Clean Up Event

Activities included: Our team supported two volunteers clearing all the visible litter around Barnsley Main and surrounding areas. (10 bags of waste removed)

Number of Adult Volunteers- 2



Private Sector Housing & Enforcement SLA

Clean & Green

Growing the Economy

Changing Relationship

	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

A comprehensive monitoring report for January to March 2018 was submitted on 13th April 2018 and the contract management/monitoring meeting took place on 17th April 2018. This service came to an end on 31st March 2018.

The information provided in the monitoring report submitted demonstrates that this service has continued to perform very positively in its final quarter with only 1 member of staff still in post.

During this period 98 different properties have been visited, with 27 of these visited on 3 or more occasions. 53 physical property inspections have also been carried out during this quarter.

During the 3 year lifespan of this service, over 2,600 different private rented households have been engaged, with over 900 of these having had 3 or more contacts from officers working on this intervention.

The officers have developed good working relationships with landlords, letting agents and local residents and there has continued to be very positive feedback from a range of individuals and organisations about the volume and quality of the work undertaken.

The local intelligence and knowledge gathered by the 2 officers delivering this service has been used to inform future Central Area Council interventions in areas of low cost private rented housing, and the wider development of the Safer Neighbourhoods Service.

The following case studies demonstrate the impact of the work undertaken and the visible improvements seen as a direct result of this Central Area Council intervention:

SHEFFIELD ROAD CASE STUDY

As an area with a significant number of private rented properties and a main gateway into Barnsley, work has been ongoing with local landlords to clear up several properties

of waste and environmental issues and work to resolve some ASB issues being exhibited in a few properties along this road. The issues identified were:

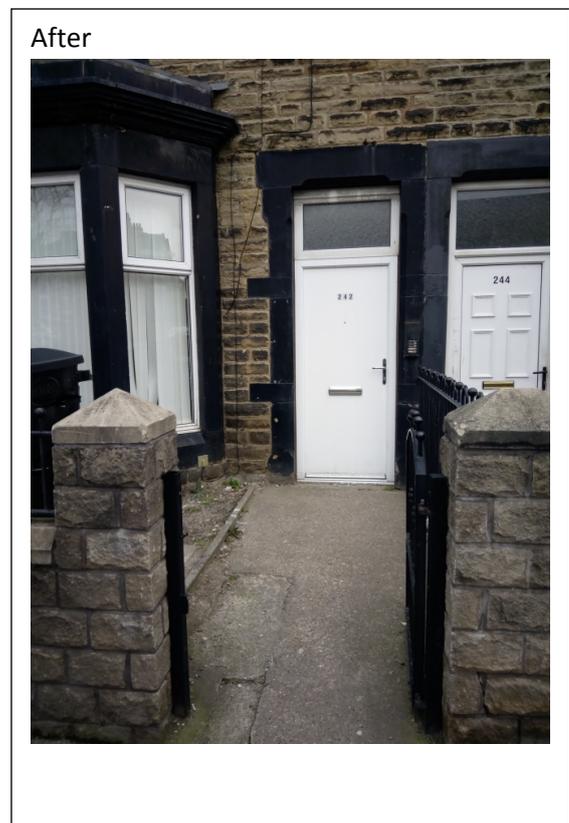
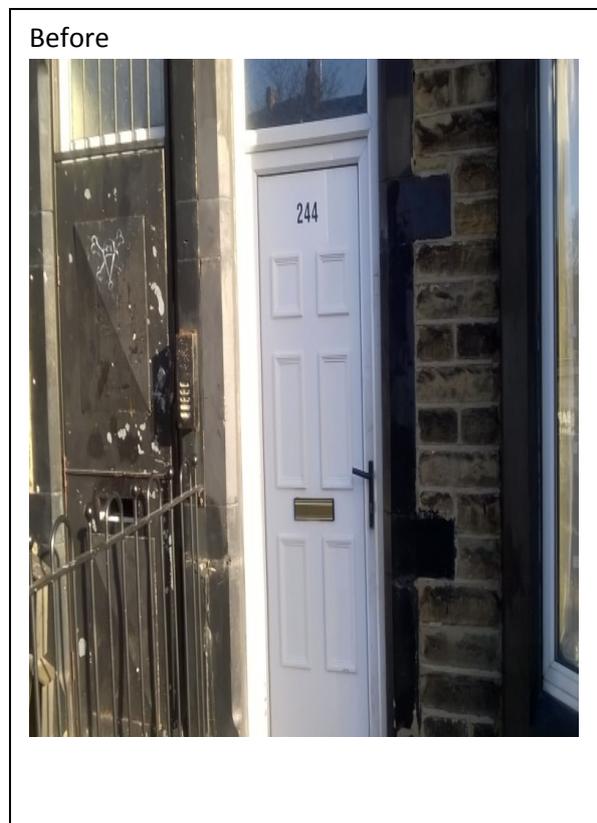
- Anti-social behaviour.
- Street drinking / drug use.
- Fly tipping / environmental concerns.
- Misuse of bins. /not enough bin provision for number of residents.
- Overgrown gardens.
- Housing Disrepair.

There were also issues with this area being used by drug users and street drinkers as this is a thoroughfare from town and is a highly populated area with a large number of flats.

On checking the details of landlords in this area, a number of them were known to the officer. This made some aspects of the issues easier to resolve as they had previously worked together with successful conclusions that didn't have to go to formal notice. The officer began working with landlords and other letting agents to target the tenants who were known to cause the issues, and as a result a lot of the environmental problems were solved. Bins had to be acquired for property's where there were none and/or not enough for the number of flats. In some cases larger commercial bins were organised.

Housing dis-repair issues were also reported and as a result several flats had works completed with others still ongoing. Gardens were cleared of rubbish and tidied up, making the area more presentable and a metal door that had been on one property for years was removed and replaced with a new PVC door, making the property look much more presentable from the road.

The backings on a part of Sheffield Road were also cleared of waste.



Another set of flats on Sheffield Road had issues with anti-social behaviour where tenants were allowing other people to use the building to take drugs and drink-disturbing other tenants in and around the property. Tenants who wanted support with services received it and some were referred into drug and alcohol services, however several tenants who wouldn't accept help or change the pattern of their negative behaviour were evicted by the landlord after several attempts to resolve the issues amicably had failed.

A number of property's were managed by letting agents and in some cases that involved the upkeep of the gardens to the property's. It became apparent that this was not being completed by anyone and in one case the landlord decided to change the company he used to maintain his property. He also agreed that in addition to someone managing it he needed to carry out regular checks to ensure that things were being done effectively. The landlord now has a better understanding of how the visual presentation of not just his property but others in the area, may have a negative impact on both the business community and consumers being attracted to Barnsley.

Before:



After



Private Rented Housing-Home Visting Service



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

A comprehensive monitoring report for the Quarter 4 period (January-March 2018) was submitted on 13th April 2018 and the contract management/monitoring meeting took place on 23rd April 2018.

The table above demonstrates that Homestart have either met or exceeded all the targets and milestones set for the contract.

10 new referrals have been received during this quarter and all families have received an initial visit. For the first time, 2 additional referrals were rejected due to the complexity of the cases and concerns for volunteer safety. Referrers continue to include social workers, health visitors and family support workers, together with a small number of self-referrals.

33 families have been supported on an ongoing basis over the past year with 12 new volunteers recruited, trained and deployed on the programme. basis by trained Surestart volunteers and 2 new adult volunteers have been recruited and deployed on the programme.

The Little Monkey's group continues to meet at the Hope House church building on a regular weekly basis with families being supported to join the group. This group is critical in providing ongoing support to families who no longer need the more intensive one to one support from a volunteer.

The following case studies demonstrate the variety and complexity of the families that Homestart volunteers are supporting.

Case Study 1: Keira and Ian with Harry (names changed), Worsbrough Ward

This young family were referred to Homestart by a Social Worker in the Disabled Children's Team, to provide additional support following the premature birth of their first child Harry.

For the first 4 months, Harry was at Great Ormond Street Hospital for critical care and to undergo tests to determine the extent of his disabilities. It was felt that the parents

would need help themselves following discharge in learning to cope with him at home. At the initial visit, we identified that the parents were reluctant to engage with other services and the wider community, although they were very attentive to the needs of the baby. They admitted to wanting some support with establishing routines for Harry and with ongoing health appointments. There were also wider family conflicts that would indicate risk of further instability, and they were also keen to move from their small flat to more suitable accommodation.

The link visit took place in January but the volunteer struggled to establish visits- many were cancelled at short notice and there was concern that the family would fail to engage. However, a further call from the coordinator resulted in Keira agreeing that they would benefit from some support and the volunteer has now managed to establish regular visits. As a paediatric nurse herself, the volunteer has been able to offer very specific advice about development issues and suggested ways that they can better support Harry. She has offered to accompany them to health appointments and is keen to ensure that they access wider opportunities in their locality including trips to the local park and attractions.

Case Study 2: Lillian with 9 month old triplets (names changed)

This family made a self-referral following a recommendation from a neo-natal nurse at Barnsley Hospital who suggested that Home-Start could provide support not available from other agencies.

Mum called us to explain her situation and find out if a volunteer could begin visiting as soon as possible as family support was starting to dwindle now that dad has a new job, resulting in him working away from home in the week.

As a nurse herself, Lillian was facing the issue of having to return to work part time in order to keep up her registration and was worried about how aging parents would cope alone. In addition, the triplets are getting more mobile and it was proving increasingly difficult to keep an eye on them whilst getting routine jobs done.

Since the initial link visit, the volunteer has been able to get to know the family and be a vital extra pair of hands to assist with the everyday needs of the children, also carrying out routine tasks like washing, feeding and changing. She has also helped with trips out, which before were almost impossible due to logistics! (3 sets of everything just in case!)

The volunteer is also planning to introduce Lillian to a playgroup within walking distance that she attended when her children were younger as she feels this would be a great support to the whole family and provide the triplets with greater socialisation opportunities. She is also able to provide reassurance and advice about weaning and sleep issues.

Mum is delighted with the volunteer support and told the co-ordinator that she is better able to manage her time and actually finish a hot drink when the volunteer is visiting!

YOUTH RESILIENCE FUND PROJECTS

The Central Area Council Youth Resilience Fund was established to build the emotional resilience and wellbeing of young people aged 8-19 years living in the Central Council area, and to complement/supplement the main YMCA contract. The Programme also aims to provide a co-ordinated approach to the provision of community youth activities for this age range across the 5 wards that make up the Central Council area.

Regular Youth Resilience Fund meetings have taken place since April 2017 with the 4 Youth Programme Providers in attendance at each meeting.

Following Central Area Council approval, the 4 Youth Resilience Fund agreements have now been extended to the end of August 2018 to ensure there is some provision for children and young people during the school summer holidays

Quarterly reports and RAG ratings for each of the 4 current Youth Resilience Fund providers can be found in the following section of this report.

BMBC TYS – The Immortals Project

Clean & Green

Growing the Economy

Changing Relationship

	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

A comprehensive monitoring report for Quarter 4 (January to March 2018) was submitted by BMBC’s Targeted Youth Support Service on 13th April 2018 and a subsequent contract management meeting took place on 18th April 2018.

As indicated in the table above this project continues to perform satisfactorily despite the poor weather during this period.

3 sessions have continued to be delivered each week with 15 new young people having attended 3+ sessions and a further 38 young people engaging with the project on an ongoing basis.

Work has continued at Hoyle Mill Skate park despite the poor weather, although attendances have been low. However, since the beginning of March attendances at the

skate park have started to increase and some good engagement and resilience work has been undertaken.

The session at Worsbrough Dale Park has been very successful over the winter months, mainly due to being able to use the Pavilion: "having light, heat and kettle facilities during winter has been much appreciated".

Resilience work has gone on quietly and unobtrusively during these sessions: relationship issues, school, the consequences of illegal substances, alcohol and smoking, anti social behavior, healthy eating, YOT and offending behavior have all been discussed.

The young people also take part in games and creative work.

Young people at Worsbrough Dale Park Pavilion



Measbrough Dyke and Locke Park have also been part of the outreach programme during this quarter with mixed engagement/attendances from week to week. Once again, attendances have improved since early –mid March.

Exodus – Youth & Children’s Work Coordinators



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

The Quarter 4 (January-March 2018) report for this project was submitted by the Exodus project on 13th April 2018 and a subsequent contract monitoring/management meeting took place on 25th April 2018.

As indicated in the table above, all milestones and targets set have been achieved and there is a good level of satisfaction with delivery against the contract.

3 new young volunteers and 7 new adult volunteers have been engaged in a range of volunteering opportunities in the project during this quarter. A total of 35 different young people, supported by the volunteer co-ordinators, have taken part in Exodus volunteering opportunities across the Central Council area and a work experience placement from the Shaw Trust has also been working on the project.

Young volunteers continue to support the Central Area Exodus clubs and camps and a number are getting valuable experience in the retail environment by volunteering at the new Exodus furniture shop in Barnsley Town Centre.

During this period Exodus have become the proud owners of Jenny’s Field, the base in South Hiendley where the Exodus camps take place (see below).



The Exodus Project



Home

Photos

Videos

Community

Reviews

Exodus are now the proud owners of Jenny's Field! 🍷
We would like to thank each and every one of you for your continued support over the years, and we are incredibly excited to see what the future holds for us. Onward and upwards to the next phase of Exodus! 😁
#teamexodus #exodustakesovertheworld



YMCA – Youth Work in Dodworth



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Satisfactory quarterly monitoring report and contract management meeting.	
Milestones achieved	
Outcome indicator targets met	
Social value targets met	
Satisfactory spend and financial information	
Overall satisfaction with delivery against contract	

A monitoring report for Quarter 4 of this project (January-March 2018) was submitted by the YMCA on 13th April 2018 and a subsequent contract monitoring/management meeting took place on 24th April 2018.

As indicated in the table above, all milestones and targets set have been achieved/exceeded and there is a good level of satisfaction with delivery against the contract.

During this period 11 sessions have continued to take place at the Wharnccliffe Centre, Gilroyd, with an average of 8 young people attending each session. The session continues to be positive overall despite some sporadic incidents of frustrating behaviour from some of the young people attending.

The decision to move to an indoors setting over the winter months has given the YMCA workers a valuable insight into the specific dynamics within the group as a whole, but also individual personalities. This has enabled workers to be able assess need and respond appropriately.

Whilst at times challenging, the winter programme has proven to be very worthwhile in terms of exploring basic life skills with the group: How we negotiate without becoming frustrated / angry; how to share; problem solving.

Other topics of conversations have included: understanding different religious festivals and their meaning; what is appropriate and inappropriate behaviour; how our actions can impact on others; bullying and why it happens.

This project has now secured external funding, so the work in Gilroyd and Dodworth will continue once the Central Area Council funding comes to an end.

The Youth Association – Belonging in Barnsley

Clean & Green

Growing the Economy

Changing Relationship

	RAG
Satisfactory quarterly monitoring report and contract management meeting.	
Milestones achieved	
Outcome indicator targets met	
Social value targets met	
Satisfactory spend and financial information	
Overall satisfaction with delivery against contract	

A monitoring report for Quarter 4 of this project (January to March 2018) was submitted by The Youth Association on 13th April 2018 and a subsequent contract monitoring/management meeting took place on 30th April 2018.

As indicated in the table above, all milestones and targets set have been achieved and there is a good level of satisfaction with delivery against the contract.

During this quarter 9 new young people have been engaged in the project with a core group of 8 intensively involved in preparations for the Central Area Council Celebration Event performance.

As part of this preparation work the group wrote songs, choreographed dances and spent many hours rehearsing. The group were fully involved in the artistic direction of the performance, while youth workers facilitated the process, dealing with group management/dynamics issues. The event was regarded as a huge success. Latvian/Roma young people performed at the event specifically designed as a celebration of what it means to live in Barnsley-what better way of demonstrating confidence and a sense of belonging in Barnsley! (see photos below).

As part of the ongoing Snowdon work undertaken, the group took part in three hikes and climbs, along with other young people from Barnsley. This was aimed primarily at developing fitness and both physical and mental resilience, in preparation for the big climb. The hikes went well despite some challenging weather at times!

The Youth Association has secured 3 years Children in Need funding for ongoing work in Barnsley. This will allow the Youth Association Team to increase in size and deliver more

programmed hours in the area. Liaison with other Youth Providers will be maintained to ensure there is no duplication.

Performance at the Celebration Event:



Snowdon Training:



PART C: OVERVIEW OF PERFORMANCE – 1ST APRIL 2014 TO 31ST MARCH 2017

Reduction in loneliness and isolation in older people

Outcome Indicators	Target	Achieved to date
Initial Assessments complete	900	938
Total number of home visits made to older people	5340	5344
% no. of older people reporting improvement in their health & wellbeing	95%	98%

Improvement in the emotional resilience & wellbeing of children and young people

Outcome Indicators	Target	Achieved to date
Total no. of sessions delivered to children and young people	1984	2123
Total no. of different children and young people attending 3 or more sessions	-	746
Total no. of children and young people achieving accreditation	158	333

Creating a cleaner & greener environment

Outcome Indicators	Target	Achieved to date
Number of environmental projects delivered	93	106
Number of FPN's for littering and dog fouling	n/a	2270
Number of environmental SLA's delivered	25	25
Number of private sector rented households engaged	-	1841
No. of vulnerable households identified and engaged-3 or more contacts	-	743
No. of property inspections carried out	-	153

Growing the economy

Outcome Indicators	Target	Achieved to date
No. of FTE jobs created and recruited to	13.5	13.5
No. of PT/sessional jobs created and recruited to	28	35
No. of apprentice placements created and recruited to	7	7
No. of work experience placements created and delivered	42	58
No. of local organisations/SME's supported	5	10
Local spend	83%	90%

Changing the relationship between the Council & the community

Outcome Indicators	Target	Achieved to date
Number of adult volunteers engaged	157	336
Number of young people engaged in volunteering	157	346
Number of new community groups established	4	9
Number of community groups supported	8	35